



Elmore Medical Center

Community Benefit Report

OVERVIEW

Elmore Medical Center is proud to support activities that go beyond the delivery of medical care to improve the health status and quality of life in our local communities. The Elmore Medical Center Board of Trustees has made improving and advancing community benefit programming a strategic priority.

With a commitment to continually assess community health care needs, Elmore Medical Center is committed to investing financial, human and technical resources in collaboration with community stakeholders to improve the health and wellness of those we serve.

In Fiscal Year 2008, Elmore Medical Center provided \$276,176 in charitable care, and \$1,902,851 in uncompensated care and services to our patients.

ACCESS TO CARE

A key priority for Elmore Medical Center is to help everyone access the appropriate level of health care to meet their needs.

Access to care not only includes access to local medical professionals and health care providers, but also providing linkages to appropriate insurance programs or financial assistance for those without insurance and those without the ability to pay for needed care. Providing education on health care options and resources allows patients the ability to make informed decisions about their health care.

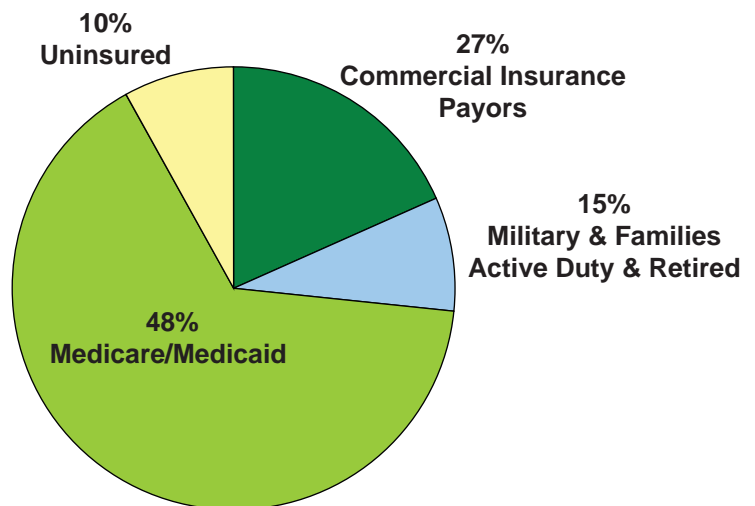
Increasing facility and medical personnel capacity is driven by the community's health care needs.

Elmore Medical Center conducts regular community surveys to assess the community satisfaction with the services that are being provided. The community survey provides data that is used in the strategic planning process to systematically address needed improvements in the facility, technology and services.

2008 UTILIZATION STATISTICS

| | |
|--|--------|
| Emergency Department Visits | 8421 |
| Inpatient Admissions | 727 |
| Births | 180 |
| Hospital Outpatient Visits (lab, Imaging, speech) | 23,667 |
| <i>All areas reported increases over 2007 totals</i> | |

SOURCE OF REVENUE



MISSION:

The mission of Elmore Medical Center is to provide quality health care services that enhance the quality of life for the communities we serve.

VALUES:

Respect, Communication, Teamwork, Quality, Trust, and Customer Service

SERVICE AREA:

The population of Elmore Medical Center's service area is approximately 30,000 encompassing the following communities: Mountain Home, Glenns Ferry, Grand View, Hammett, King Hill, Bruneau, Owyhee, Pine, Prairie and Featherville.

ELMORE MEDICAL CENTER BOARD OF TRUSTEES

John Bideganeta, DDS - Chairman
 Bill Ringert
 Anne Wilson
 Mari Young
 Jack Walborn
 Jerrie LeFevre
 Bob Bennett

COMMUNITY BENEFIT INFORMATION

Elmore Medical Center provides a variety of community benefit services that represent an investment in community health improvement. The purpose of these community based initiatives is to address the underlying causes of health care concerns and take proactive measures to provide education and services that will lead to improvements in the overall health and wellness of everyone.

COMMUNITY BUILDING ACTIVITIES

Center for Community Health - A community building approach to addressing health care needs within our communities. The Center for Community Health has grown by expanding on existing partnerships between Elmore Medical Center and local community members. Together, the hospital and community stakeholders work to assess unmet local health care needs and explore alternative approaches to health improvement. This collaborative approach builds upon existing community resources and assets, reduces duplication of effort and increases the ability of residents to participate in finding solutions to local problems.

Emergency Preparedness & Disaster Readiness - Elmore Medical Center continues to collaborate with community partners to advance the training and education for emergency and disaster preparedness. National Incident Management System (NIMS) training was offered including Incident Command Systems (ICS), preparedness, resource management, communications and information management training. Decontamination training was conducted in conjunction with a mock disaster drill involving the local police and fire departments simulating a hospital-based emergency evacuation.

COMMUNITY HEALTH EDUCATION

Adult Health & Wellness Day - Held annually in October, the Adult Health & Wellness day provides access to a wide array of health related information and services. The event had 289 participants, provided 125 flu shots, completed 141 lab draws and conducted 64 free bone density scans.

Children's Health Fair - The Children's Health Fair, held in July, offers an opportunity for parents to receive information specifically related to children's health.

Sports Physicals - In an effort to support the health and well being of our youth who participate in sports, Trinity Mountain Medical Center provides low cost sports physicals. In addition, the Medical Staff and EMC employees volunteer to provide free sports physicals during school registration week.

Community Education Classes - Elmore Medical Center Education Department offers a variety of health care education programs to the public as a community service. Programs offered include: Early Pregnancy Class, Prepared Child Birth Class, Breast Feeding Class & Support Group, First Aid & CPR.

COMMUNITY BASED CLINICAL SERVICES

Foot Care Clinic - Started in 1993, the Foot Care Clinic was developed into an ongoing community program to bring foot care to community senior centers. The service is provided by a trained home health RN and assisted by a CNA. The foot care team visits Mountain Home Senior Center, Glenns Ferry Senior Center, Rimrock Senior Center, Poplar Grove Assisted Living Center and Elmore Medical Center Long Term Care Unit. The Service includes: soaking feet, cleaning cuticles, trimming and filing toe nails, applying lotion to feet, filing skin, providing patient instruction for proper foot care, an RN assessment and report to primary health care provider if appropriate.

ELMORE MEDICAL CENTER FOUNDATION

Annual Golf Classic & Silent Auction - This annual event, held the first Saturday in August, offers an opportunity for the Foundation to thank the community for their support and provide a fun filled fund raising event that supports the purchase of needed equipment and builds the endowed fund.

Employee Payroll Donation Campaign - Elmore Medical Center employees have the opportunity to support the philanthropic efforts by designating their payroll donations to the Greatest Need, Annual Campaign, Education Fund, or Endowment. In 2008, employees donated \$3,170.15 through payroll deduction

Memorial and Tribute Gifts - Gifts in memory a loved one or in tribute to a person or event has been an ongoing source of donations. In 2008 the Foundation received \$935 in memorial and Tribute donations.